



Case Study: NHS Continuing Care - Training for Carers

“ Would I recommend Dave and PerCurra Services to others? Without a doubt! ”

Helen is a full-time carer for her partner. He has motor neurone disease and because he receives Fully Funded NHS Care (also known as NHS Continuing Care) there is now a requirement for his carers to undergo training on an annual basis.

“PerCurra Services was recommended as a training provider by my Personal Budget Case Manager,” explained Helen. “It was really easy to arrange the training courses my daughter and I needed. We emailed PerCurra Services and the trainer, Dave Bailey, came out to see us to discuss arrangements because the training was being delivered in our own home over two days.

“The courses covered medication, moving and positioning, nutrition, tissue viability and safeguarding. Having the training in our home was great. It made it very relevant to our day to day lives and also meant that I did not have to make alternative arrangements for my partner’s care.

“We really enjoyed the courses. Dave was easy to understand and he explained everything in an interesting way. As part of the moving and positioning training my daughter experienced for the first time what it is like to be lifted and moved with a hoist. It certainly gave her a different perspective. It can feel quite disconcerting for a person when they are in a hoist and understanding how they feel is really important. I have been caring for my partner full time for about four years now and I was really pleased that Dave congratulated me on my knowledge and my skills. It’s so good to know that I am doing things correctly and that I have taught my daughter well too. Completing this training was enjoyable and it makes you feel like a ‘professional’. Now, each year, I will be sent a reminder about any refresher training from PerCurra Services so I don’t have to worry about compliance.

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